

INTRODUCTION

By accessing the service from the Company, you agree to be bound, and you signify your understanding to the following Terms and Conditions which together with the Privacy Policy govern CWG relationship with you in relation to the service from the Company. CWG reserves the right to change these Terms and Conditions at any time without prior notifying you. You are therefore responsible for reviewing these Terms and Conditions on a regular basis. Continued use of this site following any such changes shall constitute your acceptance of such changes. If you disagree with any part of these Terms and Conditions, please do not continue using our website.

INTELLECTUAL PROPERTY RIGHTS

The service from the Company is and remains the sole property of CWG MARKETS LTD ("the Company"), Company ID No.41694, Registered Office: Govant Building, P.B1276, Port Vila, VANUATU, and all rights are reserved in and for the Company. Any and all of the knowledgeable properties which have been or will be created by and for the Company are the rights of the Company and will remain exclusive to and in the Company, at any given time. The Company reserves all rights with respect to copyright and trademark ownership of all material on this site and will enforce such rights to the full extent of the law.

All the information and material which has been provided to the Company may be used by the Company for any lawful purpose, and such information/material is further subject to disclosure only in the case of any Regulatory Authority / legislation subjects for the Company to such disclosure.

DISCLAIMER OF WARRANTY AND LIMITATION OF LIABILITY

Information used in the service from the Company is intended for information purposes only. The information on this site is provided 'as it is'. The Company does not guarantee the accuracy of the materials provided herein, for any particular purpose and particularly disclaims any warranties of merchantability or fitness for a particular purpose. The contents of any Marketing Services or the Website do not constitute advice and should not be relied on in taking, or refraining from taking, any decision or action.

Under no circumstances shall the Company be found liable for direct, indirect, or incidental damages resulting from your use of information, commentary, advice or other content on the Website or Services. You agree to indemnify the Company against any actions, claims, proceedings, or liabilities arising from your use of the Website or Services.

Neither the Company, nor any of its affiliates, directors, officers or employees, or any third-party vendor will be liable or have any responsibility for any loss or damage that you incur in the event of failure or interruption of the site. In addition, they will not be liable for any loss or damage that you incur resulting from the act or omission of any other party involved in making this site or the data contained therein available to you, or from any other cause relating to your access to, inability to access, or use of the site or these materials, whether or not the circumstances giving rise to such cause may have been within the control of the Company or of any vendor

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Under no circumstances will the Company be liable for any consequential, incidental, special, punitive or exemplary damages arising out of any use of or inability to use this site or any portion thereof, regardless of whether the Company has been apprised of the likelihood of such damages occurring and regardless of the form of action, whether in Contract, Tort (including negligence), Strict Liability, or otherwise.

The information contained in this site is intended for informational purposes only. Consequently, it should not be regarded as an offer or solicitation to any person in any jurisdiction in which such an offer or solicitation is not authorized or to any person to whom it would be unlawful to make such an offer or solicitation, nor regarded as recommendation to buy, sell or otherwise deal with any particular investment.

You are strongly advised to obtain independent investment, financial, legal and tax advice before proceeding with any investment. Nothing in this site should be read or construed as constituting investment advice on the part of CWG, or any of its affiliates, directors, officers or employees.

LINKS TO OTHER SITES

The website may also contain links to Web sites controlled or offered by third parties. The Company has not reviewed, and hereby disclaims responsibility for, any information or materials posted at any of the sites linked to this site.

SECURITY

If you are communicating with the Company by e-mail, you should note that the security of Internet e-mail is uncertain. By sending sensitive or confidential e-mail messages which are not encrypted you accept the risks of such uncertainty and possible lack of confidentiality over the Internet. The Internet is not 100% safe, and someone may be able to intercept and read your details.

PRIVACY

Any personal information you provide us will be treated as confidential and shared only within the Company, its affiliates and its business partners and shall not be disclosed to any third party except under any regulatory or legal proceedings. For security purposes, our websites and systems track your visit pattern in detail, including but not limited to, pages you have accessed, time of access, location of access, how you discovered this site, the frequency of visits and so on. The information we obtain is used to improve the content of our website and may be used by us to contact you, by any appropriate means, and to provide you with any information we believe may be useful to you. For further information, please read our Privacy Policy.

ENTIRE AGREEMENT

These Terms and Conditions, including any legal notices and disclaimers contained from the Company, constitute the entire agreement between CWG and you in relation to your use of the service from the Company. This Agreement does not replace or in any way amend any other agreement you have entered into with CWG.

PAYOUT POLICY

Withdrawals are processed to the same payment source from which funds were originally received ("return-to-source"), wherever operationally possible, and only to accounts held in the Client's own name.

Withdrawal requests are normally processed within 2-3 Business Days following internal approval and completion of compliance checks. Processing times may vary depending on payment method, intermediary institutions, or card-scheme requirements.

CWG Markets Ltd reserves the right to request additional KYC/AML documentation prior to releasing funds. Incomplete or inconsistent information may result in processing delays.

GENERAL CLIENT RESPONSIBILITIES

Compliance with local law

It is the consumer's responsibility to know the laws and regulations concerning online trading in the consumer's country.

CWG Markets recommends that the Cardholder retain a copy of Transaction records and Terms and Conditions of the URL.

Lawful age requirements

To open a real trading account with CWG Markets (VU) Limited, by law you must be 18 years old or over.

This age requirement is in place primarily for legal and regulatory reasons:

- **Verification:** Brokers are required by "Know Your Customer" (KYC) and anti-money laundering (AML) policies to verify a client's identity and age, usually by requiring a passport or government-issued ID, which is typically issued at age 18.
- **Risk Acknowledgment:** Adults are deemed to have the capacity to understand and take responsibility for the significant risks involved in trading leveraged products like Contracts for Difference (CFDs) and Forex.